CAMDEN, N.J. – FEB. 4, 2020 – As part of an annual maintenance program for its water distribution system, New Jersey American Water will temporarily change the water treatment process from a chloramine (combined) residual to free chlorine residual at the company’s Raritan-Millstone and Canal Road Water Treatment plants. These surface water treatment plants serve New Jersey American Water customers in the following counties: Essex, Hunterdon, Mercer, Middlesex, Morris, Somerset and Union.

“This periodic, scheduled change in disinfectant is a standard water treatment practice that allows us to continue to ensure safe, high-quality water for our customers,” said Matthew Csik, Director of Water Quality and Environmental Compliance, New Jersey American Water. “We perform this distribution system maintenance program every year as an added measure to further disinfect the pipelines in our distribution system.”

The temporary treatment process will begin on Monday, February 10, 2020, and continue until the end of April 2020. During this period, some customers may notice a slight taste and smell of chlorine in their water. This is normal and will only be temporary until the system maintenance is complete. Customers who wish to reduce the taste of chlorine can place water in an uncovered glass container in the refrigerator overnight to dissipate chlorine faster.

“As always, we will continue to monitor water quality in the system to ensure that customers receive water that meets or is better than federal and state drinking water standards,” Csik said.

The temporary treatment change applies to New Jersey American Water customers in the following communities. (Communities with an asterisk purchase water from New Jersey American Water.)

**Essex County**: Irvington, Maplewood, Millburn, West Orange

**Hunterdon County**: Flemington Borough*, Raritan Township, Readington Township, and Tewksbury Township

**Mercer County**: Hopewell Township, Lawrence Township, Princeton Borough, Princeton Junction, Princeton Township, Trenton*, and West Windsor Township

**Middlesex County**: Cranbury Township, Dunellen Borough, Edison Township, Jamesburg Borough, Middlesex Borough, Monroe Township, North Brunswick*, Piscataway Township, Plainsboro Township, South Brunswick Township and South Plainfield Borough
New Jersey American Water has used chloramines in its water treatment process since the 1970s. For more information, visit newjerseyamwater.com.

About New Jersey American Water
New Jersey American Water, a subsidiary of American Water (NYSE: AWK), is the largest investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to approximately 2.7 million people. For more information, visit www.newjerseyamwater.com and follow New Jersey American Water on Twitter and Facebook.

About American Water
With a history dating back to 1886, American Water is the largest and most geographically diverse U.S. publicly traded water and wastewater utility company. The company employs more than 7,100 dedicated professionals who provide regulated and market-based drinking water, wastewater and other related services to more than 14 million people in 46 states. American Water provides safe, clean, affordable and reliable water services to our customers to make sure we keep their lives flowing. For more information, visit amwater.com and follow American Water on Twitter, Facebook and LinkedIn.

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